



Global Insight Services

- Full service insight agency
- Global panel (60M+ panellists in 45 countries)
- Operations, offices & local experts around the World





- Tracks 7 core emotions & 100+ secondary emotions
- Facial coding & automatic voice transcription
- Recorded or live video

Spasys™

Digital Insight
Communities & Panels

- Pop-up & continuous digital insight communities
- Richer, more actionable insights (including multimedia)
- Access to both Qualitative & Quantitative data



Apps for insight – Build/ Test Digital Apps

- Design & Build your own research apps
- Build & test prototype apps
- Blending research & digital development together



- Substance with style, information & infographics
- Layered reporting: visualisation, video, animation as relevant



Immersion, ideation & Co-creation

- Upfront Immersion sessions with stakeholders
- Formation of ideas& concepts
- Consumers involvement in product or service design from start to finish

HotSpots M

Heat-mapping for digital and visual media

- Heatmaps: visualise your users behaviour
- Web recordings: see what your users see
- Incoming feedback: Real-time visualisation

The Kuriosity Shop™

Digital & In-person qualitative in one place

- Online: Communities/ Pop-up panels/ Webcam interviews/ Social listening
- F2F: In-depth interviews/ Group discussions/ In-lab interviews/ Observations
- The best of both Worlds

Sensys

Neuro &

Passive Data

Uncover the real drivers of

- consumer behaviour

 Measure intuitive responses
- Measure intuitive responses so you make the right choices
- Unlock unconscious decision making

Synthys™

Large scale synthesised programs

- Execution & synthesis of large scale continuous insight programmes
- The power of survey & social data, research & analytics